Jason Pearce

IT leadership, AI agents & business systems

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PROFILE

Hands-on technology leader working across AI agents, business applications, cloud systems, networks, security and e-commerce. I turn business problems into useful tools and dependable workflows, with attention to the people who use them.

EXPERIENCE

Jorgenson Industrial Companies

Chief Information Officer | 2008 - Present

- Lead technology strategy and day-to-day IT operations across multiple locations, balancing business priorities with hands-on troubleshooting and delivery.
- Manage AI agents across research, development, troubleshooting and documentation: define the goal, coordinate tasks and tools, review results and guide revisions.
- Connect business applications and workflows across ERP, CRM, e-commerce, telephony and shipping. Work across existing systems and modernization projects.
- Administer Microsoft 365, identity, Windows infrastructure, networks, endpoint security, backup and recovery, and remote application access.
- Build and maintain websites, integrations and automation that support sales, customer service and daily operations. Work directly with staff, leadership and vendors to solve practical problems.

Pederson Company

Marketing, IT & Website Manager | 2002 - 2008

- Managed websites, IT support, digital marketing and business systems in a small-company environment.
- Built and maintained company websites, supported accounting-system changes, and managed search advertising and SEO.

CORE SKILLS

AI & automation: AI agent management, task coordination, workflow design, context and tool integration, review and troubleshooting.

Cloud & infrastructure: Microsoft 365, Entra ID, Exchange, Teams, Intune, Windows Server, Active Directory, Citrix/RDS and networking.

Security & reliability: Identity and access, MFA, endpoint protection, firewalls, backups, recovery and service diagnostics.

Business applications: Dynamics GP, SalesPad, Business Central migration work, inventory, order management and shipping workflows.

Integration & web: APIs, PowerShell, business data, databases, web hosting, DNS, e-commerce, Magento, WordPress and SEO.

SELECTED INDEPENDENT PROJECTS

InboxDistro: Shared-mailbox distribution with routing rules, assignment workflows, customer accounts and support tools. inboxdistro.com

Aspen Hills Owners Hub: Community tools including an interactive road-and-lot map, road-work estimates, cost tracking and mapped landmarks. ahoahub.com